



# DJ XHLO MASTER SERVICES AGREEMENT

This Master Services Agreement ("Agreement") is entered into by and between:

**Service Provider:** DJ Xhlo (Chloe Rosario)

Operating under DJ Xhlo & Butterflyz Collective

Email: [bookings@djhlo.com](mailto:bookings@djhlo.com)

Website: <https://djhlo.com>

and

**Client:** The individual or entity purchasing, booking, or submitting payment for services ("Client").

This Agreement governs all services provided by DJ Xhlo unless otherwise stated in a written service-specific addendum.

# 1. PURPOSE OF AGREEMENT

## General Terms

This Agreement establishes the general terms and conditions under which DJ Xhlo provides professional DJ-related services.

## Service Governance

Specific services, pricing, deliverables, and conditions are governed by Service Addendums, which are incorporated into this Agreement by reference.

## 2. AGREEMENT STRUCTURE & HIERARCHY

01

### **Master Services Agreement**

This Master Services Agreement governs all engagements.

02

### **Service Addendum**

Each service booking is governed by a Service Addendum.

03

### **Conflict Resolution**

In the event of a conflict, the Service Addendum controls only for that service, otherwise this Agreement remains in full force.



# 3. SERVICES

Services may include, but are not limited to:

**Event DJ services**

**Senior/community events**

**DJ training & lessons**

**Artist music review or test spins**

- Important:** No services are rendered unless booked, paid for, or confirmed through official channels (website, invoice, or written confirmation).

# 4. PAYMENT TERMS

## Payment Processing

All payments are processed electronically unless otherwise agreed.

Deposits are non-refundable unless explicitly stated in writing.

## Balance Requirements

Remaining balances (if any) must be paid prior to or on the service date.

Failure to complete payment may result in cancellation without further obligation.

## 5. DEPOSITS & FEES



**Deposits secure time, preparation, and availability.**



**Deposits are applied toward the total service cost unless stated otherwise.**



**Custom deposits may be issued at DJ Xhlo's discretion.**

# 6. CANCELLATIONS & RESCHEDULING

## Service-Specific Policies

Cancellation and rescheduling policies are defined per service in the applicable addendum.

## Provider Rights

DJ Xhlo reserves the right to cancel services due to unsafe conditions, non-payment, or client misconduct.

# 7. CLIENT RESPONSIBILITIES

Client agrees to:



**Provide accurate information**



**Ensure a safe and appropriate environment**



**Comply with venue rules and legal requirements**



**Designate a point of contact when applicable**



DJ Xhlo is not responsible for delays or failures caused by inaccurate or incomplete client information.

# 8. PROFESSIONAL DISCRETION

**DJ Xhlo retains full professional discretion over:**

- Music selection
- Transitions and pacing
- Crowd engagement
- Equipment use

Client requests are considered but not guaranteed unless explicitly agreed in writing.

# 9. INTELLECTUAL PROPERTY

## Ownership Rights

DJ Xhlo retains ownership of all mixes, recordings, teaching materials, and original content unless otherwise agreed.

## Usage Restrictions

Clients may not reproduce, distribute, or resell content without written permission.



# 10. NO GUARANTEE OF RESULTS

**DJ Xhlo does not guarantee:**

**Specific crowd reactions**

**Business outcomes**

**Career advancement**

**Exposure, promotion, or placement  
(unless explicitly stated)**

# 11. LIMITATION OF LIABILITY

**DJ Xhlo shall not be liable for:**

- **Indirect or consequential damages**
- **Equipment failure beyond reasonable control**
- **Venue issues**
- **Third-party actions**

Maximum liability is limited to the amount paid for the specific service.



## 12. FORCE MAJEURE

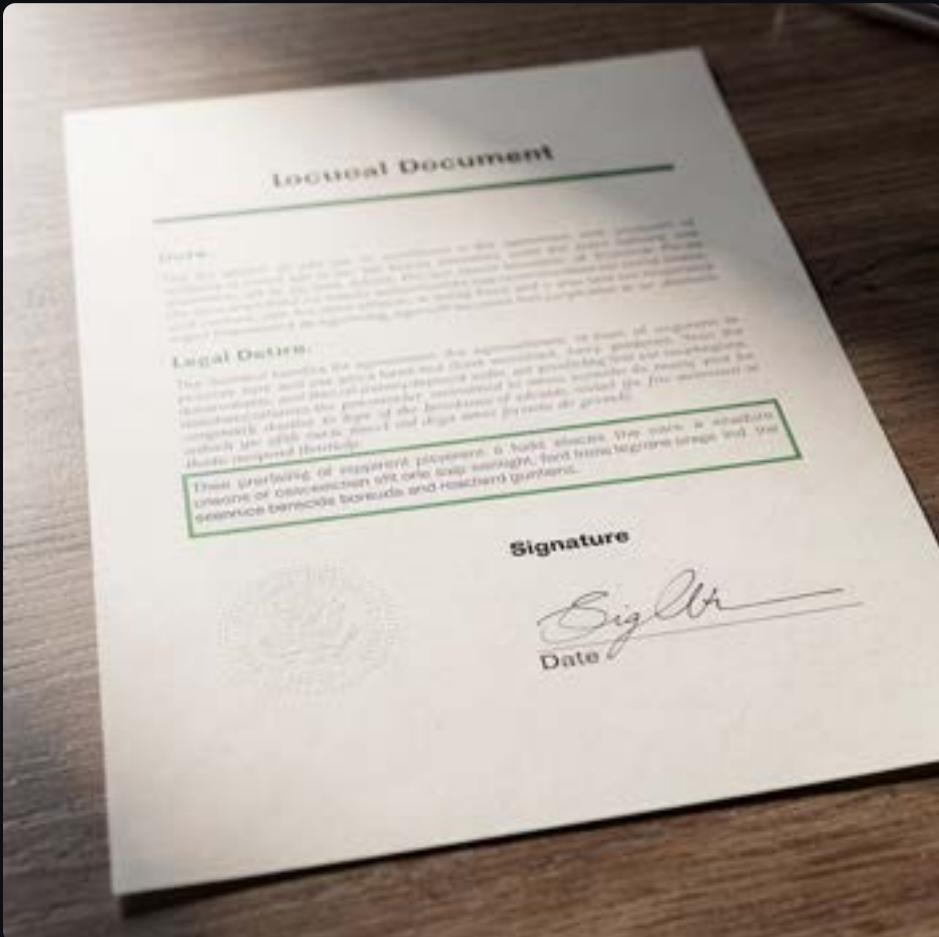
Neither party shall be liable for delays or failures caused by events beyond reasonable control, including but not limited to acts of God, illness, government restrictions, or emergencies.

# 13. GOVERNING LAW

## Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of the **State of Georgia**, unless otherwise required by law.

# 14. ENTIRE AGREEMENT



## Complete Understanding

This Agreement, together with any applicable Service Addendum, constitutes the entire agreement between the parties and supersedes all prior communications.

# 15. ACCEPTANCE

By submitting payment, booking services, or signing electronically, Client acknowledges that they have read, understood, and agreed to this Master Services Agreement and all applicable addendums.

---

**DJ XHLO**

Professional Open-Format DJ

ATL ⇄ NYC

<https://djhlo.com>

